**Customer Satisfaction Survey for Licensed Establishments**

Please take a few minutes to complete this brief survey about your recent inspection. In order to provide you with the best possible service, we would appreciate your feedback and plan to use it to improve the inspection process. The survey is anonymous and voluntary and will not affect your current or future inspection results.

**Please rate your satisfaction with the following.** (check one box on *each* line)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | ***Level of Satisfaction (Highest to Lowest)*** | | | | | |
|  | *Strongly Agree* | *Agree* | *Disagree* | *Strongly*  *Disagree* | *Does not*  *Apply* |
| **The inspector was polite and respectful to me and all my staff.** | ⬜ | ⬜ | ⬜ | ⬜ |  | |
| **The inspection was well organized.** | ⬜ | ⬜ | ⬜ | ⬜ |  | |
| **The inspection was conducted in a timely manner.** | ⬜ | ⬜ | ⬜ | ⬜ |  | |
| **The inspector was well informed about regulatory requirements.** | ⬜ | ⬜ | ⬜ | ⬜ |  | |
| **The explanations throughout the inspection process helped me understand the regulations better.** | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | |
| **If you had violations cited on your inspection, the corrective actions and follow-up requirements were thoroughly explained.** | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | |
| **My inspection report was clear and easy to understand.** | ⬜ | ⬜ | ⬜ | ⬜ |  | |
| **Overall, I am satisfied with the inspection conducted by the Kandiyohi-Renville staff.** | ⬜ | ⬜ | ⬜ | ⬜ |  | |

Please share any additional comments you have:

You can mail your response in the attached envelope or fax to 320-231-7888.

**Thank you for your response.**