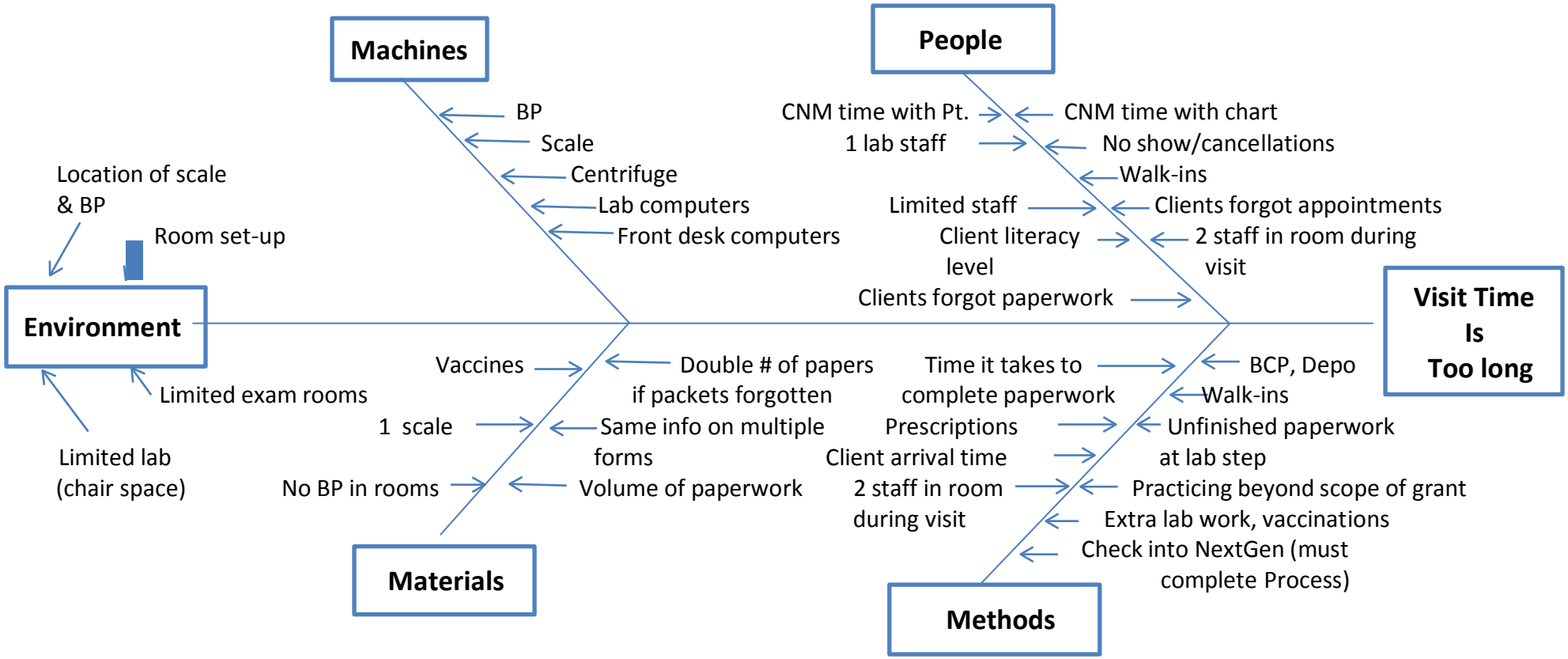
Machines
People
BP
Scale
Centrifuge
Lab computers
Front desk computers
CNM time with Pt.
1 lab staff
CNM time with chart
No show/cancellations
Walk-ins
Limited staff
Clients forgot appointments
Client literacy level
2 staff in room during visit
Clients forgot paperwork
Location of scale & BP
Room set-up
Environment
Visit Time Is Too long
Vaccines
Double # of papers if packets forgotten
Time it takes to complete paperwork
BCP, Depo
Walk-ins
Limited exam rooms
1 scale
Same info on multiple forms
Prescriptions
Unfinished paperwork at lab step
Client arrival time
Limited lab (chair space)
No BP in rooms
Volume of paperwork
2 staff in room during visit
Practicing beyond scope of grant
Extra lab work, vaccinations
Check into NextGen (must complete Process)
Materials
Methods