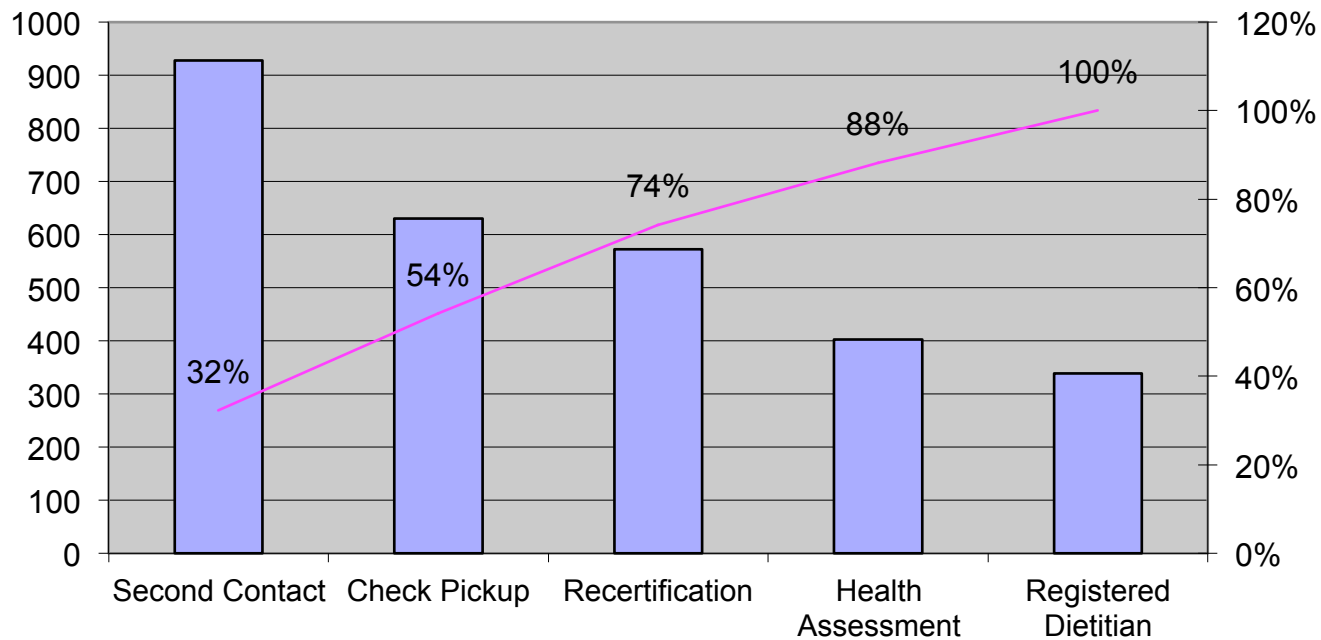


WIC Nutrition Program - 2012
No Show per Appointment Type/ Whatcom CHD
Pareto Chart



Findings: Analysis of all No Shows by appointment type for the year 2012 show the top five types are Second Contact, Check Pick-up, Recertification, Health Assessment, and Registered Dietitian. Of these five appointment types: Second Contact, Check Pickup, and Recertification comprise 74% of the no shows appointments.