OCHR 2016 PDCA Meeting

9/16/2016

Potential Problems:

1. 21.2% of KCHD employees surveyed do not know their role in a public health emergency.
2. 23.08% of KCHD employees surveyed are either “not confident” or “not confident at all” in performing their role during a public health emergency.
3. 33.3% of KCHD employees surveyed are not familiar with at least two sections/plans located within the EOP.

What does the data tell us?

EOP Familiarization Steps

1. Awareness
2. Familiarization
3. Roles
4. Utilization

Action Plan:

1. Develop/refine EOP Base Plan and SNS training.
2. Create a pre-test based on the above plans.
3. Test staff using pre-test.
4. Train staff.
5. Test staff using post-test.