















## 1. What is the job title for your current position?

		Response Percent	Response Count
Administrative Support Specialist (check-in)		22.0%	11
Administrative Support Specialist (check-out)		4.0%	2
APRN		2.0%	1
PHRN		4.0%	2
RN		10.0%	5
LPN		2.0%	1
Nutritionist		12.0%	6
RD		0.0%	0
<b>Other</b>		<b>44.0%</b>	<b>22</b>
	(please specify)		20
		<b>answered question</b>	<b>50</b>
		<b>skipped question</b>	<b>0</b>

## 2. What program(s) do you work in?

		Response Percent	Response Count
Preventive Health		30.0%	15
Immunizations		14.0%	7
WIC		28.0%	14
Central Appointing		18.0%	9
Other		26.0%	13
	(please specify)		12
<b>answered question</b>			<b>50</b>
<b>skipped question</b>			<b>0</b>

## 3. What is The Point at Tobias?

		Response Percent	Response Count
A new marketing technique for nutrition services		0.0%	0
<b>Teen-friendly health centers operated by DHEC</b>		100.0%	50
A targeted STD/HIV prevention method		0.0%	0
<b>answered question</b>			<b>50</b>
<b>skipped question</b>			<b>0</b>

#### 4. How often do you refer teen clients to The Point at Tobias?

		Response Percent	Response Count
All of the time (100% of all teens)		36.0%	18
Most of the time (75%, or about 3 out of 4 teens)		18.0%	9
Some of the time (50%, or about 5 out of 10 teens)		0.0%	0
Occasionally (25%, or about 1 out of 4 teens)		6.0%	3
Rarely (less than 25%, or less than 1 out of 4 teens)		40.0%	20
		answered question	50
		skipped question	0

#### 5. A client asks you what The Point at Tobias is. How do you respond?

	Response Count
	50
answered question	50
skipped question	0



#### 6. A client asks you where The Point at Tobias is. What do you tell them?

	Response Count
	50
answered question	50
skipped question	0



**7. A client asks you how to make an appointment at The Point at Tobias. What do you tell them?**

	Response Count
	50
answered question	50
skipped question	0



**8. True or False: I have marketing materials for The Point (brochures, handouts, table cards, or posters) in my office or exam room.**

		Response Percent	Response Count
True		60.0%	30
False		40.0%	20
	answered question		50
	skipped question		0





**9. True or False: I know where to get marketing materials for The Point to keep in my office or exam room.**

		Response Percent	Response Count
True		74.0%	37
False		26.0%	13
	answered question		50
	skipped question		0

**10. True or False: I know who to ask if I have questions about The Point, or if my client has questions that I can't answer.**

		Response Percent	Response Count
True		86.0%	43
False		14.0%	7
<b>answered question</b>			<b>50</b>
<b>skipped question</b>			<b>0</b>

**11. Promoting The Point to teen clients is:**

		Response Percent	Response Count
Extremely Important		80.0%	40
Somewhat Important		10.0%	5
Important, but I often forget to refer		6.0%	3
Not important, they can get services at any health department		4.0%	2
<b>answered question</b>			<b>50</b>
<b>skipped question</b>			<b>0</b>



**Q1. What is the job title for your current position?**

1	administrative specialist II (Central Appointing)	Nov 9, 2012 12:59 PM
2	Central Appointing	Nov 9, 2012 7:58 AM
3	Central Appointing	Nov 9, 2012 5:42 AM
4	Administrative Support Specialist	Nov 8, 2012 1:48 PM
5	Admininstrative Support (central appointing)	Nov 8, 2012 1:12 PM
6	IRC	Nov 8, 2012 1:00 PM
7	Breastfeeding	Nov 8, 2012 12:20 PM
8	central Appointing	Nov 5, 2012 11:09 AM
9	Peer Counselor	Nov 5, 2012 6:11 AM
10	Central Appointing	Nov 5, 2012 6:03 AM
11	Central Appointing	Nov 5, 2012 5:35 AM
12	cna	Nov 5, 2012 5:25 AM
13	social worker	Nov 2, 2012 12:09 PM
14	Admin Support/general services	Nov 2, 2012 10:32 AM
15	Administrative Support Specialist (check-out) also	Nov 2, 2012 9:45 AM
16	Social Worker	Nov 2, 2012 9:34 AM
17	ASII	Nov 2, 2012 9:34 AM
18	Health Educator	Nov 2, 2012 9:27 AM
19	Office Manager	Nov 2, 2012 9:22 AM
20	PH admin	Nov 2, 2012 9:17 AM

**Q2. What program(s) do you work in?**

1	TB	Nov 9, 2012 4:45 AM
2	Administrative Support (central appointing)	Nov 8, 2012 1:12 PM
3	ADMIN/ALL	Nov 8, 2012 1:00 PM
4	CRS, Child Health/ NBHVs	Nov 8, 2012 12:25 PM
5	scheduling	Nov 5, 2012 11:09 AM
6	NBHV	Nov 5, 2012 7:57 AM
7	STD/HIV	Nov 2, 2012 12:09 PM
8	Vital Records	Nov 2, 2012 10:32 AM
9	CSHCN	Nov 2, 2012 9:34 AM
10	Child Health/NBHV	Nov 2, 2012 9:34 AM
11	Health Education and Promotion	Nov 2, 2012 9:27 AM
12	Home Health	Nov 2, 2012 9:22 AM





**Q5. A client asks you what The Point at Tobias is. How do you respond?**

1	Teen friendly health center.	Nov 14, 2012 4:59 AM
2	It's another clinic that the Health Dept. offers that is teen friendly. The services that the Point offers are STD testing, Annual & Initial appts, & birth control issues.	Nov 13, 2012 8:32 AM
3	Its a teen friendly health clinic that you can come to for your check rather its for birth control or std check .If you have question concerning your health we are there.Its confidential	Nov 13, 2012 6:32 AM
4	Our very teen friendly clinic that caters to teens in a very fun but confidential setting.	Nov 9, 2012 12:59 PM
5	Teen clinic for ages 19 and younger. Teen friendly environment for males and females.	Nov 9, 2012 7:58 AM
6	The Point at Tobias is a teen clinic that is specialized for teens only. It is a relax environment to help teens feel comfortable and not as nervous for their appointments. We have a Wii with dance game and we encourage you to bring your iPod's and listen to your music, anything that will help you as a teen feel more comfortable!	Nov 9, 2012 5:42 AM
7	Teen Clinic	Nov 9, 2012 4:45 AM
8	a teen friendly clinic for teens to get exams and birth control.	Nov 8, 2012 2:04 PM
9	The Point at Tobias is a Teen Health Center	Nov 8, 2012 1:48 PM
10	Out reach clinic for Teens supported by Spartanburg Co. Health Department	Nov 8, 2012 1:12 PM
11	a new concept to educate teens in the areas of teen pregnancy and stds and overall general safe health.	Nov 8, 2012 1:00 PM
12	A center that does all things a regular health dept would do but focus on teens	Nov 8, 2012 12:36 PM
13	It is a Teen friendly Health Department to receive Family Planning/STD services. If you are 19years old or under you would be able to make your appointment at this location. Since it is geared towards teens they have TV and music to listen to. You may also have more privacy at the Point.	Nov 8, 2012 12:29 PM
14	A special clinic for teens that can offer a variety of services including family planning/ birth control.	Nov 8, 2012 12:25 PM
15	A great resource center for teens whereby health services are provided for teens.	Nov 8, 2012 12:20 PM
16	It is a Teen Health Center.	Nov 8, 2012 12:17 PM
17	Teen clinic in a center located in the city of Sptbg.that offers FP and STD and WIC services	Nov 7, 2012 7:32 AM
18	It is a teen friendly clinic where you can get your birth control	Nov 6, 2012 7:47 AM
19	A teen friendly health center environment geared to meet their needs.	Nov 5, 2012 11:09 AM

**Q5. A client asks you what The Point at Tobias is. How do you respond?**

20	a clinic especially for teens	Nov 5, 2012 10:30 AM
21	Hand them the business card with contact & tele. info, so they will have someone to contact to give further details if needed. I will say it is a teen friendly center provided by us to allow teens to receive the same health services that they would at a local health department.	Nov 5, 2012 8:08 AM
22	I am aware of the all services provided there.... but, i would find out and plan to now...	Nov 5, 2012 7:57 AM
23	A teen health center to helps teen with health issues like birth control, STD, and annual exams	Nov 5, 2012 6:37 AM
24	It's a clinic for teens who want more information on sex education.	Nov 5, 2012 6:11 AM
25	Specialized center for Teens for Health Services	Nov 5, 2012 6:03 AM
26	It is our teen- friendly facility. They do annual exams, STD testing, and family planning for males and females.	Nov 5, 2012 5:54 AM
27	it is a clinic for Teens that gives them individual attention and focused on support for the teen group.	Nov 5, 2012 5:52 AM
28	This is a special clinic just for teens for family planning and STD services.	Nov 5, 2012 5:35 AM
29	teen friendly health center	Nov 5, 2012 5:25 AM
30	The Point is teen friendly health center that offer services such as exams, std/hiv testing, preganancy testing and birth control opitions.	Nov 5, 2012 5:15 AM
31	The point is a safe place where teens can access health care services catered to their specific needs.	Nov 2, 2012 12:09 PM
32	a teen health center to receive bc and annual exams	Nov 2, 2012 11:15 AM
33	teen health clinic	Nov 2, 2012 10:55 AM
34	Its a place for teens that is confidential in helping with teen pregnancy and birth control.	Nov 2, 2012 10:51 AM
35	Not relevant to our program area	Nov 2, 2012 10:32 AM
36	A Teen friendly Center that offers the same services as does our DHEC Center does and it affords a little more Teen Privacy to be able to discuss problems with the Nurses.	Nov 2, 2012 10:17 AM
37	A Teen Clinic	Nov 2, 2012 10:01 AM
38	It is a place in Spartanburg where you can go and talk to people who will listen to you and get medical issues taken care of/ or talk about them.	Nov 2, 2012 9:45 AM
39	I've never been told anything about it.	Nov 2, 2012 9:43 AM
40	A teen clinic.	Nov 2, 2012 9:41 AM

**Q5. A client asks you what The Point at Tobias is. How do you respond?**

41	A cool place just for teens to go for services --Family Planning and Preventive Health	Nov 2, 2012 9:36 AM
42	A Teen Friendly clinic that provides birth control methods, female and male annuals.	Nov 2, 2012 9:35 AM
43	a teen-friendly center with information about family planning and STD's	Nov 2, 2012 9:34 AM
44	part of the Health Dept.	Nov 2, 2012 9:34 AM
45	Clinic for teen and it is confidential.	Nov 2, 2012 9:29 AM
46	A teen-friendly health clinic that offers family planning and teen preventive health services.	Nov 2, 2012 9:27 AM
47	I would say it is a health center that has been set-up by DHEC to provide clinical services to the teen community.	Nov 2, 2012 9:22 AM
48	Preventive health services	Nov 2, 2012 9:18 AM
49	We have The Point cards displayed at check-in window. Clients usually remark how far away it is.	Nov 2, 2012 9:17 AM
50	A clinic that is Teen Friendly, less wait time.	Nov 2, 2012 9:14 AM



**Q6. A client asks you where The Point at Tobias is. What do you tell them?**

1	154 George Washington Carver Drive.	Nov 14, 2012 4:59 AM
2	Pass the Swim Center on your left, then @ the red light @ Carolina Ave., make a left, then you will make another left onto George Washington Carver Dr. It is an actual neighborhood that you will turn into, then go straight back to the building. Were down the hall on the right in the Health Services office.	Nov 13, 2012 8:32 AM
3	I give them the address for tobias,but those that are familiar with spartanburg then I name some landmark that hopefully they are familiar with or a family member or friend is familiar with	Nov 13, 2012 6:32 AM
4	154 George Washington Carver near Carver school.	Nov 9, 2012 12:59 PM
5	154 George Washington Carver Drive near Carver Middle School their phone number is (864) 598-6092.	Nov 9, 2012 7:58 AM
6	The clinic is in Spartanburg County at 154 George Washington Carver. Do you know where the Swim center/unemployment office/Boot's and Sonny's in Spartanburg is at? Then I give them the Spartanburg County Health Department and The Point at Tobias's phone number to contact for further directions.	Nov 9, 2012 5:42 AM
7	Roy C Henderson Building	Nov 9, 2012 4:45 AM
8	the point is near carver school and the swim center	Nov 8, 2012 2:04 PM
9	It's located in Spartanburg at 154 George Washington Carver Dr. not far from Mary H. Wright and Carver Jr. High Schools.	Nov 8, 2012 1:48 PM
10	154 George Washington Carver Spartanburg, SC 29305	Nov 8, 2012 1:12 PM
11	Its just off hwy 221	Nov 8, 2012 1:00 PM
12	In spartanburg	Nov 8, 2012 12:36 PM
13	154 George Washington Carver Spartanburg, SC 29305 if you have GPS or if you have an appointment you can call clinic (864) 598-6092 for directions to clinic. It is near Carver Middle School.	Nov 8, 2012 12:29 PM
14	I would have to look it up for them.	Nov 8, 2012 12:25 PM
15	Near Carver Jr High, Old Tobe Hartwell area	Nov 8, 2012 12:20 PM
16	It is located at 154 George Washington Carver Dr. in Spartanburg.	Nov 8, 2012 12:17 PM
17	Off of S.Church St in Sptbg near Mary Wright school	Nov 7, 2012 7:32 AM
18	It is near Carver Middle school and near the swim center.	Nov 6, 2012 7:47 AM
19	154 George Washington Carver, down near the swim center in the the Carver middle school's resource center.	Nov 5, 2012 11:09 AM
20	off south church st behind swim center	Nov 5, 2012 10:30 AM
21	Hand the client a business card with contact & telephone number and also	Nov 5, 2012 8:08 AM

**Q6. A client asks you where The Point at Tobias is. What do you tell them?**

	explain the two locations that we have.	
22	?near swim center	Nov 5, 2012 7:57 AM
23	In Spartanburg behind the Swimming center.	Nov 5, 2012 6:37 AM
24	It's located behind Carver Jr. High in Tobias Hartwell.	Nov 5, 2012 6:11 AM
25	154 George Washington Carver with adjoining streets and phone number	Nov 5, 2012 6:03 AM
26	It is on George Washington Carver Drive, behind The Swim Center and Carver Middle School.	Nov 5, 2012 5:54 AM
27	It is located in Spartanburg at 154 George Washington Carver.	Nov 5, 2012 5:52 AM
28	The Point is located behind Carver Middle School off Church Street - also near the Swim Center.	Nov 5, 2012 5:35 AM
29	on the south side of town	Nov 5, 2012 5:25 AM
30	Behind Carver middle school, inside the Tobias housing development	Nov 5, 2012 5:15 AM
31	It is located at 154 George Washington Carver Drive, just behind Carver Jr. high school.	Nov 2, 2012 12:09 PM
32	154 George Washington Carver Dr Sptbg	Nov 2, 2012 11:15 AM
33	spartanburg health department and the tobias center on george washington carver dr.	Nov 2, 2012 10:55 AM
34	I'm not sure, but I will call to find out.	Nov 2, 2012 10:51 AM
35	Not relevant to our program area	Nov 2, 2012 10:32 AM
36	It located is at 154 Goergwe Washington Street Spartanburg, S.C.	Nov 2, 2012 10:17 AM
37	Do you know were is the Swim Center? Well It's behind the Swim Center on George Washington Carver Dr. It's at the End of the Road.	Nov 2, 2012 10:01 AM
38	in Spartanburg and give them the address.	Nov 2, 2012 9:45 AM
39	I've never been told anything about it.	Nov 2, 2012 9:43 AM
40	Spartanburg County	Nov 2, 2012 9:41 AM
41	Located off church street -- in the area where swim center/elementary school/jr.high located on but it behind elementary school-	Nov 2, 2012 9:36 AM
42	154 George Washington Dr. Spartanburg S.C.	Nov 2, 2012 9:35 AM
43	I'm not sure. I will have to look it up for you.	Nov 2, 2012 9:34 AM
44	Downtown, Church Street	Nov 2, 2012 9:34 AM

**Q6. A client asks you where The Point at Tobias is. What do you tell them?**

45	By the swim center	Nov 2, 2012 9:29 AM
46	Would have to offer the address and tell them that it is near the Housing Authority and located in a small subdivision at the community center?	Nov 2, 2012 9:27 AM
47	On Washington Carver in Spartanburg - Near Carver School	Nov 2, 2012 9:22 AM
48	Down south church street near the swim center.	Nov 2, 2012 9:18 AM
49	Spartanburg	Nov 2, 2012 9:17 AM
50	Located behind the Swim Center, and will give full details of directions if needed.	Nov 2, 2012 9:14 AM





**Q7. A client asks you how to make an appointment at The Point at Tobias. What do you tell them?**

1	Call Central Appointing	Nov 14, 2012 4:59 AM
2	I can help you with that or you can call 598-6092 & Regina will be glad to schedule that appt. for you.	Nov 13, 2012 8:32 AM
3	I give the the numbers to call	Nov 13, 2012 6:32 AM
4	I can make that appointment for you.	Nov 9, 2012 12:59 PM
5	To schedule an appointment, call Central Appointing (864) 345-1020.	Nov 9, 2012 7:58 AM
6	Do exactly what you are doing now, call me and I will work with you as best I can to get you scheduled in. If I cannot get you an appointment and it is an emergency I will give you the contact information to contact the nurse yourself or I will contact the nurse for you if I can. If you want to have someone to call and schedule an appointment for you, this is perfectly fine. However just to let you know, someone Can call and make you an appointment. However if they hang up and call right back to confirm the appointment we can NOT confirm/deny that you have an appointment with anyone other than the client themselves. So, NO ONE, not even if you are a miner and a parent calls, can call and get ANY information about your appointment. Only you the client can confirm/reschedule/cancel an appointment.	Nov 9, 2012 5:42 AM
7	Call appointment line	Nov 9, 2012 4:45 AM
8	to call 864-345-1336	Nov 8, 2012 2:04 PM
9	I can scheudle the appointment for you here at the central appointment center	Nov 8, 2012 1:48 PM
10	As a central appointing Administrative I offer to schedule them.	Nov 8, 2012 1:12 PM
11	Call the appointment line and give them the number or provide assistance to help them get in touch with the appointment line	Nov 8, 2012 1:00 PM
12	Call Central Appt	Nov 8, 2012 12:36 PM
13	Call the Teen Line (864) 345-1336	Nov 8, 2012 12:29 PM
14	864-345-1336	Nov 8, 2012 12:25 PM
15	596-2227 x-147	Nov 8, 2012 12:20 PM
16	I tell them that the phone number is (864) 345-1336.	Nov 8, 2012 12:17 PM
17	Call center	Nov 7, 2012 7:32 AM
18	I give them a card and tell them the telephone number is 345-1336	Nov 6, 2012 7:47 AM
19	That I would be happy to make that for them.	Nov 5, 2012 11:09 AM
20	call teenline 864-345-1336	Nov 5, 2012 10:30 AM
21	I will hand them a business card with the contact and telephone number and also tell them about the teen line.	Nov 5, 2012 8:08 AM

**Q7. A client asks you how to make an appointment at The Point at Tobias. What do you tell them?**

22	call central appointing	Nov 5, 2012 7:57 AM
23	Call the appointment number, 345-1336	Nov 5, 2012 6:37 AM
24	You can call the appointment line to make a call. If you need the number I can give it to you.	Nov 5, 2012 6:11 AM
25	I can do that for you	Nov 5, 2012 6:03 AM
26	I give them the DHEC appointment card and highlight the teenline listed on the card.	Nov 5, 2012 5:54 AM
27	What is your date of birth and are you a Teen and then to call the appointment line at 864-345-1336	Nov 5, 2012 5:52 AM
28	Please call our teen line at 345-1336 or you can go online to our website and request an appointment.	Nov 5, 2012 5:35 AM
29	call the teen appointment line	Nov 5, 2012 5:25 AM
30	Call the teen line number of 864-345-1336 or go online at <a href="http://www.scdhec.gov/region2/appt">www.scdhec.gov/region2/appt</a>	Nov 5, 2012 5:15 AM
31	Call 864-345-1336.	Nov 2, 2012 12:09 PM
32	Refer to centralized appointing	Nov 2, 2012 11:15 AM
33	call 864-345-1336	Nov 2, 2012 10:55 AM
34	I'm not sure, but I will call to find out.	Nov 2, 2012 10:51 AM
35	Not relevant to our program area but any question regarding appointments would be referred to Central Appointing for sites/clinics not at our location.	Nov 2, 2012 10:32 AM
36	I will be glad to make an appointment for you or if you wish you may call the number at 864.598.6092 to schedule at your convenience,	Nov 2, 2012 10:17 AM
37	Just call this number a day before you want to make your appt. The number is 864 345-1020 just say you want to go to The Point at Tobias Teen Clinic.	Nov 2, 2012 10:01 AM
38	864-345-1336	Nov 2, 2012 9:45 AM
39	I've never been told anything about it.	Nov 2, 2012 9:43 AM
40	Call the 1-800 # to schedule an appointment.	Nov 2, 2012 9:41 AM
41	call the teen line and give them an appt.line card	Nov 2, 2012 9:36 AM
42	864 345 1336 or <a href="http://www.scdhec.gov/region2/appt">www.scdhec.gov/region2/appt</a>	Nov 2, 2012 9:35 AM
43	I give them the call center number.	Nov 2, 2012 9:34 AM
44	Call the appointment Line	Nov 2, 2012 9:34 AM

**Q7. A client asks you how to make an appointment at The Point at Tobias. What do you tell them?**

45	call the teen line and give them the number	Nov 2, 2012 9:29 AM
46	Call central appointing.	Nov 2, 2012 9:27 AM
47	I will tell them to call...598-6092	Nov 2, 2012 9:22 AM
48	The phone number.	Nov 2, 2012 9:18 AM
49	Call 864-345-1336	Nov 2, 2012 9:17 AM
50	I try to schedule it for them while talking to them, give them the Teen line telephone number	Nov 2, 2012 9:14 AM