

TEAM CHARTER: Toledo-Lucas County Health Department
Date: May 14, 2012

Team Goal

To: Lower mean open-to-close times for foodborne cases

For: Customers within Lucas County.

By:

- Setting key directions
- Communicating between Epidemiologists and Sanitarians
- Identifying problems and resolving barriers to progress
- Recognizing performance
- Measuring and tracking progress
- Identifying additional opportunities for improvement

So That: So that TLCHD continues to lower its open-to-close time in order to provide results of food-borne-cases at a faster, more efficient rate for the customers.

Standards: Success is measured by comparing open-to-close times between May 30 and November 30, 2012 to open-to-close times between January 2009 to October 2011.

What is Measured?	How is it Measured?	Target
Open-to-Close Time for Foodborne Cases	Calculating number of days from time the case is reported to time results of case are shared with customer	37 days (a reduction of 15% from 44 days)

Conditions: Must have at least 3 foodborne cases between May 30-November 30, 2012.

Membership

Patricia Fraker
Tanika Redmond
Karim Baroudi
Drew Downing
Greg Moore