AP3 Orientation PDSA

Date: April 12, 2013

PLAN-



Objective for this cycle

• What do you hope to learn?

We want to learn if the availability of an orientation will reduce rework and provide clarity on program requirements and protocols.

Specific questions to address:

- 1. Was the orientation clear and concise?
- 2. Will agencies find out more information about TPPI requirements and protocols?
- 3. Will agencies find the orientation helpful?

Predictions/Hypotheses

• What do you think will happen when the test is done?

The orientation will be required by all TPPI sites the first year of refunding. The sites will get guidance, protocol instructions and forms which will reduce errors, rework and wait time.

Plan

For test: who, what, when, how, where:

Who: The QI Team will give an orientation for El Pueblo and Compass Center

What: Orientation When: Early Summer

How. Orientation with El Pueblo and Compass Center

Where: Six Forks Campus

For data collection: who, what, when, how, how long?

The team will ask El Pueblo and Compass Center if the orientation is clear, concise, and helpful.

PDSA Cycle Tracking Form

Name of Person Testing Change? Change Tested?

Cycle No.	<u>PLAN</u>	<u>DO</u>	<u>STUDY</u>	<u>ACT</u>
	What did you test?How did you test it?Who and how many did you test it with?	Date Tested	What did you learn?What worked well?What could be improved?	How will you adapt the change?
1	The content and helpfulness of the orientation. The QI team collectively put the orientation together based on their knowledge of AP3 and pasted training. Two local sites will provide feedback based on the orientation process giving to them by the TPPI Team.	6/5/2013	 It didn't take as much time as we thought it would. Agency enjoyed the content. The agency felt the evaluation information great, but overwhelming if haven't worked with program for a long time. We should including the meeting with AP3 regional meeting It would be helpful if we group intervention together. 	 Adding as a part of AP3 regional meeting. Time to discuss interventions.
2	Cancelled due to government shutdown.			
3				

4		
5		