

ENTIRE QI PROCESS (Completion of a Project)

 Better Idea What tool/concept will be spread? 	 Target Population Who will you spread to? How many people will you spread to? 	 <u>Communication</u> What key messages will be communicated? (e.g. importance, benefits, and how to apply it) How often? 	 Improving Spread Odds Each target population will rate the perceived attributes of the tool/concept differently. What strategies will you use to improve the odds of spread? 	Measurement • What measures will you track to show you have successfully spread the tool/concept?	Start Date	End Date	Who
QI culture	All staff Divisions Projects/Processes BOH/BOC	What is QI in PH? Definitions & Terminology Why is QI Important? Next Steps. How to get more involved & upcoming opportunities	Communication Working with staff on projects Presentations Displays Storyboards All-Staff emails Sharing QI tools	Post QI culture survey results Continue to get feedback from staff Implement a QI council Conduct and complete new QI projects	Ongoing	Ongoing	All staff DCDPH QI Advisor DCDPH QI Coordin ator



Spread Plan INDIVIDUAL QI TOOLS

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Definitions and Components of QI	All Staff	What is QI in PH? Definitions & Terminology Why is QI Important? Next Steps. How to get more involved & upcoming opportunities	Working with staff on projects Presentations Displays Storyboards All-Staff emails Sharing QI tools	Post QI culture survey results Continue to get feedback from staff Implement a QI council Conduct and complete new QI projects	August 1	Ongoing	Laura & Roxana & QI 101 program grads and mentors
PDSA cycles	Clinic staff testing EMR processes	Clinic staff that are serving as QI mentors will share with clinic staff the PDSA tools and process to provide a little more structure to the testing that the clinic staff are already conducting.	Definitions & Terminology Sharing QI tools Communication of successes	Completion of PDSA cycles Communication with staff	ASAP	August 20	QI 101 grads/QI mentors
Value Stream Mapping and Spaghetti Diagrams	HEO Staff first and then other division staff with their share drive folders	A team of HEO staff will work on the QI project learning terminology and tools along the way.	Working with staff on projects All-Staff emails Sharing QI tools	Completion of QI project Sharing successes with all staff Getting another division to complete same project in their division	Sept 1	Sept 30	HEO share drive team Other division teams