|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Receive Han from State and auto forward | **Contact**Acknowledge receipt | **Contact**Review and identify SME | **SME** – review, determine distribution and localize | **Distributor**Format, brand and distribute HAN |
| Current State | 0 | Range of 6-15 min | 3 min | Range of 15-60 min | Range of30 min – 8 hrs |
| Test 1 | 0 | 1 min | 1 min | 10 min | 28 min |
| % change |  | 90% | 67% | 72% | 89% |
| Test 2 | 0 | 0.5 min | 1 min | 6.7 min | 7 min (range 5-10 min) |
| % change |  | 95% | 67% | 82% | 97% |

Key Accomplishments

|  |  |  |
| --- | --- | --- |
| **What Measured** | **Target** | **Accomplished** |
| # of staff able tosend HAN messages | 3 | 4 |
| Reduction in work time for formatting | * 50%
 | 97% |
| % HAN messages successfully delivered upon 1st transmission | * 90%
 | In progress with IT |

Please look at the power point presentation for our recent Kaizen and choose a section to present to Senior Leadership on 8:30 on August 11th and again to Epi Team at 1:00 on August 12th.

Introduction, Slides 1, 2, 3, and 4 – already requested by Clark

Testing, slides 17, 18, 19. – already requested by Greg

Other available sections:

Current process and waste, slides 5,6,7 and 8

Root cause analysis, slides 9,10,11 and 12

New State and Job Aids, slides 13,14,15 and 16

Key Accomplishments and Next Steps, slides 20, 21 and 22